Policy Advisory Committee
13 November 2017 Meeting

Policy Advisory Committee - Agenda

1. **Apologies (absentees)**

2. **Minutes of the Meeting of 29 August 2017**

3. **Review of action points from 29 August 2017**
   (relating to matters not otherwise appearing on the Agenda)

   3.1 Request: WHOIS Policy & Acceptable Use Policy

   3.2 Request: Privacy Policy

   3.3 Proposal to alter the operation of the DNS check validation process

4. **Update on the policy change proposal**

   To remove restrictions on .ie domains corresponding to TLDs

5. **Update on the policy change**

   To remove the 'claim to the name' requirement from the Registration & Naming Policy

6. **Update on the policy change**

   To introduce Alternative Dispute Resolution Process (ADRP)

7. **Any Other Business**

   7.1 Industry related developments /relevant legislative changes to be outlined by PAC members

8. **Next meeting(s)**

3. Action Points & updates

from the 29 August 2017 meeting

3.1 **Policy change - Request: WHOIS Policy & Acceptable Use Policy**

Recap:-

➢ **Strong consensus for the changes**

➢ **Phasing of implementation is under discussion**

WHOIS Changes

Proposal to include Billing Contact information in the WHOIS display

- It was proposed that to support secondary market operations, the Billing Contact nic-handle and name managing a dot IE registration should be included in the WHOIS display.

- This would direct interested buyers to the Registrar managing the domain to initiate sale discussions.

- There was strong consensus for the change, and it was suggested that this opportunity also be used to make other changes to the WHOIS display, including the removal of the legacy class and category system and the introduction of a Registrar Abuse Contact.

Current WHOIS Display

domain: iedr.ie
descr: IE Domain Registry Limited
descr: Body Corporate (Ltd,PLC,Company)
descr: Corporate Name
admin-c: IH4-IEDR
tech-c: ITS2-IEDR
registration: 16-March-1999
renewal: 01-January-2020
holder-type: NonBillable
locked: N
ren-status: Active
in-zone: 1
nserver: ns0.iedr.ie 77.72.74.133 2a01:4b0:0:6::5
nserver: ns2.iedr.ie 77.72.78.88 2a01:4b0:2:2::88
nserver: e.ns.ie
nserver: f.ns.ie
nserver: ns.heanet.ie
source: IEDR

person: IE Domain Registry Limited
nic-hdl: IH4-IEDR
source: IEDR

person: IEDR Technical Services
nic-hdl: ITS2-IEDR
source: IEDR

Proposed WHOIS Display

Domain: iedr.ie

Domain Holder: IE Domain Registry Limited

Administrative Contact:

Nic-Handle: IH4-IEDR

Name: IE Domain Registry Limited

Technical Contact:

Nic-Handle: ITS2-IEDR

Name: IEDR Technical Services

Billing Contact:

Nic-Handle: ABC123-IEDR

Person: IEDR

Registrar Abuse Contact: (email – if desired, telephone no. also)

Registration Date:

Renewal Date:

Holder-type:

Locked status:

Renewal status:

In-zone:

Nserver:

Nserver:

Nserver:

Nserver:

Nserver:

Source: IEDR

3. Action Points & updates
from the 29 August 2017 meeting

3.1 Policy change - Request: WHOIS Policy & Acceptable Use Policy

Action Points:-

➢ As requested, IEDR has delayed rollout until after 4 Nov (date of changes to API)

➢ IEDR to engage with the wider accredited .ie Registrar channel in relation to establishing an appropriate timetable for the implementation of the proposed changes to the WHOIS output; to display the Billing Contact name, along with other functional and aesthetic changes.

Update:-

➢ IEDR will work with the channel to establish a suitable time frame for the implementation of the proposed changes in Q1 2018. Updates will be provided in due course.

3. Action Points & updates
from the 29 August 2017 meeting

3.2 Policy change - Request: Privacy Policy

As requested, IEDR has delayed the rollout of the revisions, pending feedback from Registrar's legal advisors and IEDR clarifications

Action Points:-

➤ Registrars to engage with its legal advisors and tech staff, and revert with edits to the draft

➤ IEDR to provide clarification on data retention practices within the proposed policy edits, in due course.

Updates:-

➤ IEDR's existing data retention practices have been documented, and will be circulated to the PAC.

➤ Changes to IEDR's retention practices for GDPR compliance will be documented and circulated in due course.

3. Action Points & updates
from the 29 August 2017 meeting

3.3 Policy change – to alter the operation of the DNS check validation process

(for new registration, modification and registrant transfer tickets)

Action Points:-

➤ Working Group to engage with the accredited .ie Registrar channel regarding the policy change proposal to determine if any serious objections exist to its implementation

Update:-

➤ The 30-day consultation period with the channel launched on **9 November 2017**, and will conclude on **9 December 2017**

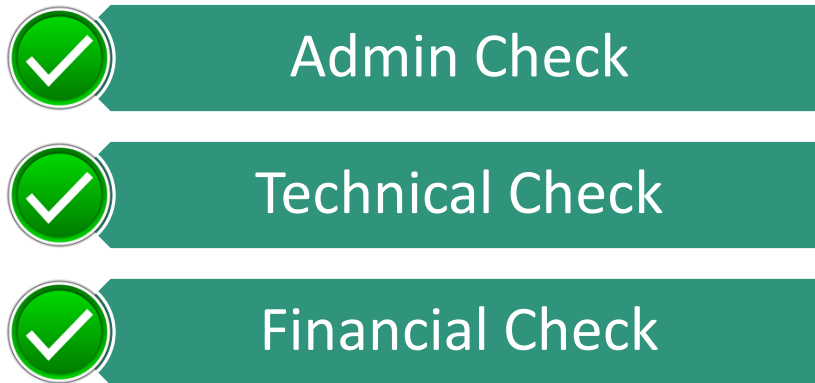➤ Further updates will be provided in due course.

3.3 Proposal to alter the operation of the DNS check validation process

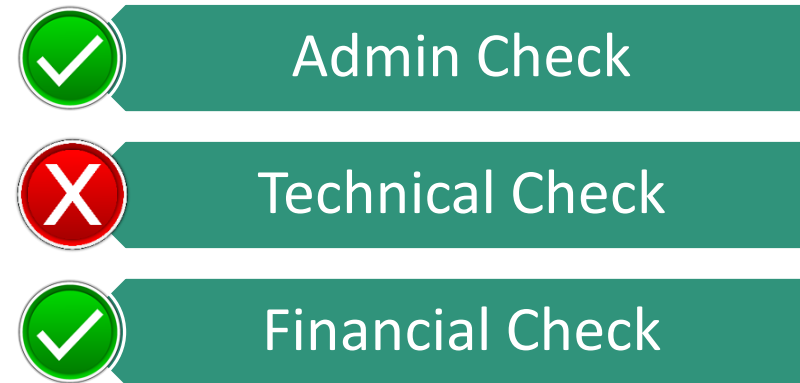*To ensure that a FAIL result on the technical check does not delay the completion of a request*

What is being proposed?

➢ The triple-pass check would continue to run.

➢ A **FAIL** result on the technical check would not delay the completion of the request, provided that the admin and financial checks are successful.

Checks that requests must pass currently:-

✅ Admin Check

✅ Technical Check

✅ Financial Check

Checks that requests must pass after proposed change:-

✅ Admin Check

❌ Technical Check

✅ Financial Check

➢ Email notifications will issue to the relevant contact(s) to notify them of the DNS configuration failure, but the correction of this would not delay the completion of the request.

➢ IEDR is in favour of this change to enhance the customer experience. We will monitor the impact of the change and if there is a deterioration in the quality of the zone, we may need to re-visit the DNS check process.

3.3 Proposal to alter the operation of the DNS check validation process
To ensure that a FAIL result on the technical check does not delay the completion of a request

Background on the current process:-

Ticket requests (e.g. new registration, modification, billing transfer and registrant transfer) are subject to a **triple-pass check** before they are completed (i.e. before the change takes effect in the dot ie zone).

The three stages that form the triple-pass check are outlined below:-

➤The **admin check** determines that the applicable administrative requirements have been met (e.g. supporting information has been provided to show compliance with registration rules for new applications, or a valid authcode has been provided for billing contact / registrant transfers).

➤The **technical check** determines that the DNS records provided in a request are configured in accordance with RFC protocols 1034 & 1035.

➤The **financial check** determines that the required fee, if applicable, has been paid (via deposit account/credit card).

If a request fails any **one** of these checks, the request cannot complete, until the **three** checks successfully pass.

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8. **Next meeting(s)**

4. Policy change – TLD names
from the 29 August 2017 meeting

Policy change – to remove restrictions on .ie domains corresponding to TLDs

Recap - aero.ie coop.ie post.ie (consensus on release process:- Sunrise, Landrush & GA)

Action Points:-

➢ IEDR to prepare a definitive list of the domains currently reserved to the IEDR, which could potentially be made available for release at the same time, using the phased release mechanism (Sunrise, Landrush and General Availability).

aero.ie	**heis.ie**
coop.ie	**sheis.ie**
post.ie	**weare.ie**
wpad.ie	**allinthename.ie**
porn.ie	**allinthenames.ie**
school.ie	**elliptic.ie**
kid.ie	**pin.ie**

Update:-

➢ Domains currently under consideration for release include :-

List

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5. Policy change – claim to the name

Policy change – to remove the claim to the name requirement from the Registration & Naming Policy

Action Points:-

➢ Public Consultation to be concluded on 30 September 2017 (launched on 28 August 2017).

➢ PAC Secretariat to analyse the categories of responses received, and compile a report detailing this analysis for circulation to the Working Group and wider PAC.

➢ Working Group to consider the analysis, and outline their findings for the PAC.

Updates:-

➢ Public Consultation *Response Analysis Report* was compiled, circulated, and considered, by the Working Group

➢ Working Group has compiled a set of formal *statements* for issuing (to be made available on iedr.ie in due course)

➢ Includes *recommendation* to the wider PAC

5. Policy change – claim to the name

Public Consultation – governance & process

Response analysis
➢ Excel spreadsheets, unique ID assigned to each response,
➢ Respondents were contacted if there were queries or obvious inconsistencies. Clarification noted for the record.

Evaluation process

➢ Quantitative – data summary – xls shared – Due Diligence by WG
➢ Qualitative – issues identified from Comment boxes in the consultation – WG discussion & commentary statement
➢ Report preparation - iterative approach / two conference calls / WG feedback incorporated
➢ Transparency – document for publication on PAC website – Section 3 on quantitative, Section 4 on qualitative

Reporting phase
➢ Outcome of Public Consultation to be released on IEDR website (see Timetable).

5. Policy change – claim to the name

Quantitative analysis

Public Consultation response summary:-

117 responses were received during the consultation process……

Overall Proposal	**73 participants** were in favour of the change — 62.4%
Positive Step	**75 participants** believed it was a positive change — 64.1%
Faster and Easier	**92 participants** agreed that registering a .ie would be faster and easier — 78.6%
Personal Name Variations & nicknames	**93 participants** were in favour of allowing the registration of these names — 79.5%
Safety of the Namespace	**80 participants** agreed that the safety of .ie names would not be adversely impacted — 68.4%
International Cyber-Squatters	**79 participants** agreed that the connection to Ireland requirement will deter these squatters — 67.5%
Handling Disputes	**86 participants** agreed that future .ie disputes can be handled through the existing and proposed mechanisms — 73.5%
Register Any Name	**73 participants** agreed with the change, given that it will allow any available name to be registered — 62.4%
Awareness Period	**83 participants** agreed that four months is a suitable period for businesses and individuals to register any available names needed — 70.9%

5. Policy change – claim to the name
Qualitative analysis

5. Policy change – claim to the name

13 Nov (tbc) :-

- Sign-off on wording of the *formal statement* and the Public Consultation response doc

- Approval of publication of the response to the Public Consultation

- Recommend the formal go-live timeframe (4 months)

 14 Nov (tbc) :-

- PAC to issue formal recommendation to IEDR Board *(in accordance with the 10 step PDP)*

by 17 Nov (tbc) :-

- formal approval by the IEDR Board *(in accordance with the 10 step PDP)*

- email to respondents (re planned publication date on iedr website…)

- Public Consultation *Response Analysis Report* to be published on iedr.ie website

By 30 Nov (tbc) :-

- Press release – allowing 3 weeks (from 13 Nov) for PAC stakeholders to engage with motherships etc…

6 weeks exactly since the conclusion of P.C.

5. Policy change – claim to the name

If Public Consultation *Response Analysis Report is* **approved, then Next Steps include…**

Work Streams (3):-

To continue discussions and conclude on the outstanding work stream items *(FastPass, Connection, Promotion)*

➢ Marketing & promotion - Communications & Awareness building

➢ Connection to Ireland - Guidelines for showing evidence

➢ Fast-Pass Registration Process Proposal for returning customers – post implementation

5. Policy change – claim to the name

Marketing & promotion - Communications & Awareness building

Phase 1 of communications has ended - Public Consultation (28 Aug '17 – 30 Sept '17)

Phase 2 of communications is ready to commence.....

- ➢ Registrars - awareness building for existing registrants and current customers (*final call* to ring-fence your name)
- ➢ IEDR - toolkit for Registrars and PAC Mothership Stakeholders is ready to go, and will include:-
  - ▪ Informational Flyers
  - ▪ Short animation videos (x2)
  - ▪ Skyscraper banners (for digital ads)
  - ▪ Sample content for social media, stakeholder websites, articles etc.
- ➢ IEDR website – will have FAQ, informational flyers, home page carousel, timetable etc
- ➢ All - awareness building by stakeholders (to ring-fence your online-identity, name)

Phase 3 – Public Service type comms, especially by IEDR, are under consideration.

- ➢ This is expected to happen just prior to implementation

Marketing & promotion - Communications & awareness-building

A4 digital ad

www.iedr.ie/Final Call

5. Policy change – claim to the name

Connection to Ireland - Guidelines for showing evidence

➢ Before implementation, further consideration still required for a few Guidelines:-

- **Organisations** (e.g. clubs, bands etc.)

  How should these bodies show their connection? e.g. VAT number, RBN number, register to individual, use social media links?

- **Utility bills**

  Do these provide suitable evidence of a connection and proof of identity?

- **Non-citizens / -residents of the island of Ireland**

  Should these parties be eligible to hold a .ie in any particular cases?

➢ Further word-crafting and discussion required

➢ Draft edits to the PPPRG:-
  ➢ Registration & Naming Policy 'Guidelines' within the PPPRG to be revised after further discussion with WG

5. Policy change – claim to the name

Fast-Pass Registration Process Proposal
For returning customers – post implementation

During the Working Group deliberations, consensus was found to exist for this FastPass proposal:-

➢ At go-live, IEDR will continue the legacy, 'off-line fast-pass' process

➢ NB – no system changes will be required to Console nor API

➢ Applications will be accepted (from returning customers), without 'Connection' documentation

➢ Existing registration name (of the returning customer) should be 'flagged' in the ticket remarks

➢ Applications / mods are (largely) processed on day of receipt, so this will result in a positive and fast registration process

➢ Post go-live, IEDR will monitor the need for an automated 'fast-pass' process (aka "straight-to-database")

5. Policy change – claim to the name

Potential Implementation Timetables.....

Key =	Awareness Building	Public Consultation (PC)	Review PC Feedback	PAC wg - review, report, "Public Statement" drafting, recomm for PAC	Workstreams complete their last few items****	PAC consideration and recomm to Board	IEDR Board - accept PAC recomm	Technical** & Text* Changes - (Registrars to review changes to their front-end systems)		Marketing & Promotion & Awareness (4 months)	Go-Live
Scenario I (Go-Live on St Patrick's Day)	September	September (30 days)	Mid-Oct (15 days)	by 6-Nov	by 13-Nov	13-Nov	by 17-Nov	Oct '17- March '18		November '17 - March '18	17 March 2018
Scenario II (Go-live after Easter break)	September	September (30 days)	Mid-Oct (15 days)	by 6-Nov	by 13-Nov	13-Nov	08-Dec	Oct '17- April '18		December '17 - April '18	9 April 2018***

*Text changes to IEDR website, PPPRG, FAQ, console remarks field(s) etc
** No API changes - so 90-day notice is N/A.
***Easter Sunday is 1st April 2018
**** "Connection" guidelines in PPPRG, "FastPass" clarification (NOT = auto-AdminPass),

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6. Alternative Dispute Resolution (ADR) Policy

'Appeals-lite process' – objective is an easier and affordable process

Action Items:-

➤ As consensus-in-principle was found to exist for the proposal, a Working Group was to be formally established to further consider the proposal.

➤ IEDR to provide some information on past complaints / disputes / mediations to the WG

➤ PAC members to provide examples / case studies / experiences to the WG

Updates:-

➤ Working Group has been established and will:-
- Engage Law Society on the proposal
- Consider if a third party should / could manage the process
- Consider if a mediation service should be offered with the process
- Consider alternatives /options for an ADR process (that are easier and more affordable than the IE DRP with WIPO)
- Consider practices of other ccTLDs/gTLDs (plus context of EU Digital Single Market regulations)

.ie namespace – dealing with Complaints, Appeals and Disputes   (in effect on 1 January 2017)

The Working Group will review industry best practices for:-

- Dispute Resolution,
- Protection of Intellectual Property Rights,
- Co-operation with Law Enforcement,
- Customer service and complaint handling,
- Appeals processes,
- Facilitation by professional Mediation / Expert services.

...and make recommendations on IEDR's current processes and procedures for Dispute Resolution
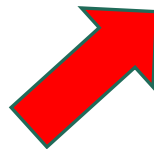
Category of potential dispute, appeal or complaint	What's the issue?	The dot ie policy, processes, procedures
A dot ie is:- **Infringing my Intellectual property rights (IPR)**	IP Infringement, passing off against protected rights, trademarks, patents	IE Dispute Resolution Policy & Procedure **(IE DRP)**
A dot ie has:- **Illegal content online (usually relating to products, services)**	Illegal medicines sale, online trading while insolvent, misuse of terms e.g "Architect"	IEDR Regulatory Authority Protocol **(IE RAP)**
A dot ie name is:- **Illegal use of restricted, protected terms**	Unauthorised use of the term "University" in breach of the Irish legislation	IEDR Terms and Conditions of Service with every registrant (also section 3.1.2.2. (viii) of the Registration and Naming Policy).
A dot ie name is being used for :- **Domain use abuse – Technical**	Phishing, pharming, willful distribution of malware, botnets, fast flux hosting, botnet command and control, distribution of child pornography	"Stability and resilience" contractual Terms and Conditions of Service with every registrant (also sections 3.1.2.4 and 5 of the Registration and Naming Policy).
A dot ie was achieved improperly:- **Registration abuse**	Allegations of improper, incorrect **rights to use** a .ie domain name – arising during, or abuse during, the new domain Registration process	Informal process currently. Complainants may email complaints@IEDR.ie
A dot ie website /email is engaged in:- **Domain use abuse**	Breach of .ie terms of use, infringement of (non-protected) business names rights, passing off - allegations, complaints and appeals	IEDR does not intervene in disputes relating to domain abuse, per se. However, IEDR acts as informal "mediator" between the complainant and the Registrant, to determine if a breach has taken place.

Complaints Summary

Complaint type, by year

	2012	2013	2014	2015	2016	2017	Total
via complaints@iedr.ie							
Alleged fraud					1		1
Alleged phishing			1	1	4	1	7
Challenging pending application						1	1
Opposing the registration			4	13	11	12	40
Owner selling domain (pre 2nd Market)				1			1
Website Content		1	1	2	3	5	12
Sub-total	**0**	**1**	**6**	**17**	**19**	**19**	**62**
IPR via WIPO	4	7	5	7	5	2	30
Regulatory Authority Protocol (RAP)	7	2				1	10
	11	**10**	**11**	**24**	**24**	**22**	**102**

Complaint type, by resolution

	2012	2013	2014	2015	2016	2017	Total
via complaints@iedr.ie							
Activity ceased			1				1
Complaint denied		1	5	15	15	11	47
Domain deleted					1		1
Garda investigation					1		1
Masked email headers - no action				1	2		3
Owner contacted, removed content						1	1
Owner contacted, withdrew sale offer				1			1
Registration revoked						6	6
Under investigation						1	1
Sub-total	**0**	**1**	**6**	**17**	**19**	**19**	**62**
IPR via WIPO							
Transfer	1	5	2	5	5	1	19
Denied	2	1	3	1			7
Withdrawn	1	1		1			3
Pending						1	1
Sub-total	**4**	**7**	**5**	**7**	**5**	**2**	**30**
Regulatory Authority Protocol (RAP)							
Resolved to satisfaction of ODCE ('10)	2						2
Resolved to satisfaction of IMB	2	2					4
Illegal website content removed	3						3
Stalled within NTA						1	1
Sub-total	**7**	**2**	**0**	**0**	**0**	**1**	**10**
Total	**11**	**10**	**11**	**24**	**24**	**22**	**102**

Complaint handling in the dot ie namespace

Package of mechanisms currently available for handling disputes and complaints

The graphic illustrates the package of measures that are currently available for the handling of complaints and disputes that arise in the dot ie namespace. The IE Domain Registry (IEDR) facilitates a number of mechanisms for handling complaints regarding *a domain name registration only*.

Complaints should be submitted via email to complaints@iedr.ie. All complaints are responded to within 1-2 working days

Cooperation with Law Enforcement

Regulatory Authority Protocol (RAP)

ie Dispute Resolution Policy (ieDRP - WIPO operated)

Registrant Terms + Conditions

Registration & Naming Policy

Mediation, Arbitration & Concilliation (pending)

WIPO costs

.ie namespace – dealing with Complaints, Appeals and Disputes   (potential levels of filtering)
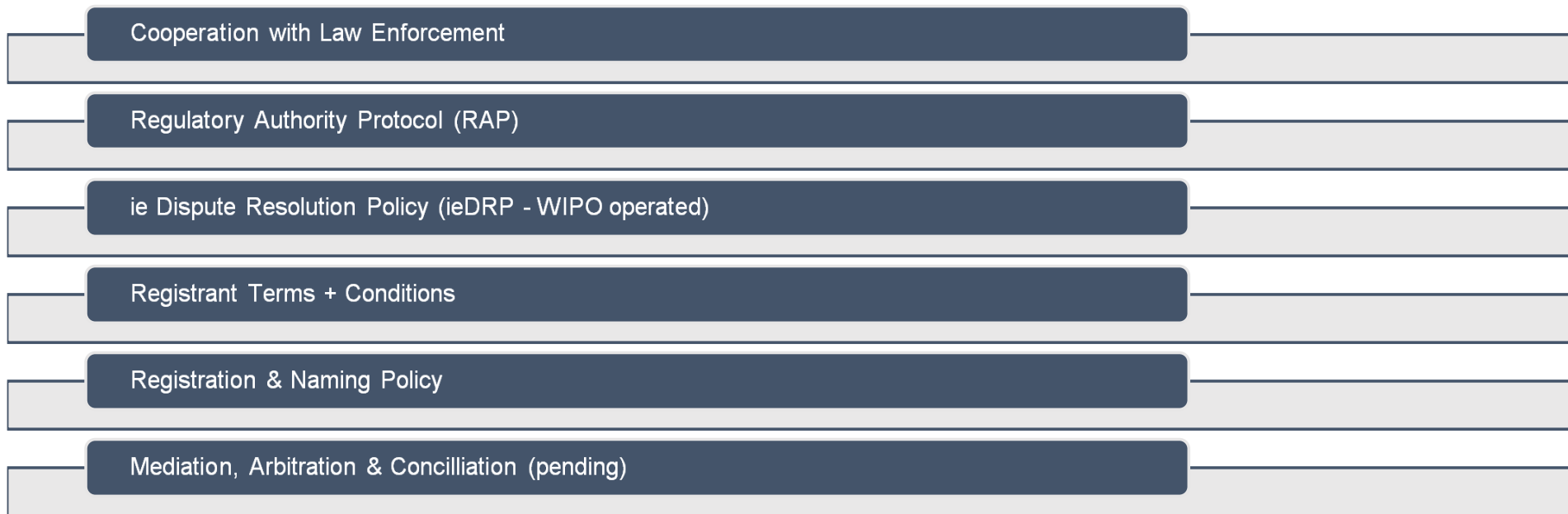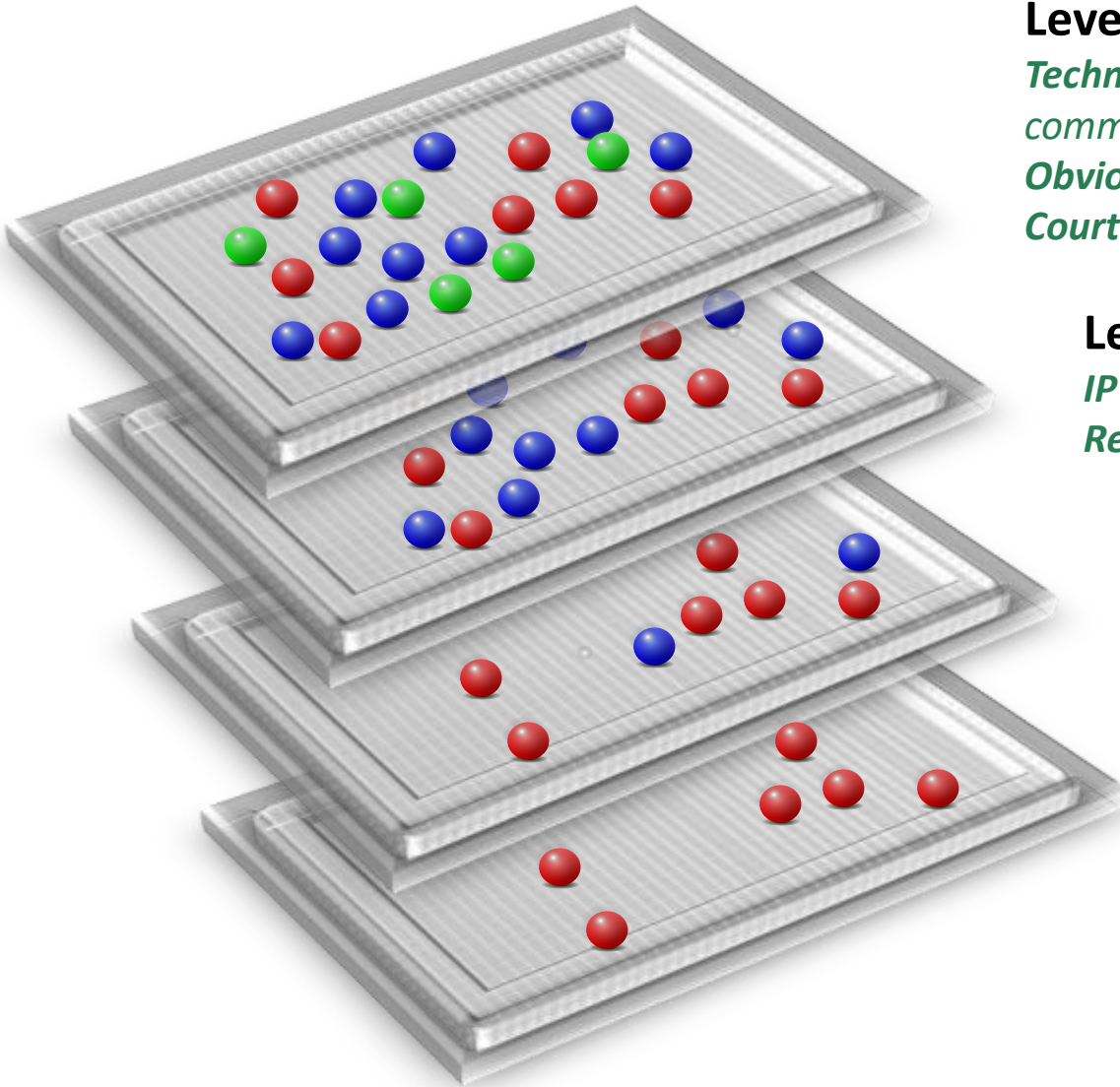
Level 1: IEDR can filter and deal with cases, such as :-
Technical abuse – malware, phishing, DNS hijacking or poisoning, botnet command and control, willful distribution of malware……
Obvious illegality - distribution of child pornography, human trafficking
Court Order – including an instruction to suspend, delete a domain

Level 2: WIPO and Regulatory Authority protocol (RAP)
IP infringement:- complainant sends to WIPO directly
Regulatory body - notice of illegal activity - existing protocol (RAP)

Level 3: Registration abuse
Breach of t&c's during registration - incorrect supporting documentation

Level 4: complex cases – refer to Expert Panel, Courts
Legal matters:- defamation, slander, impersonation, passing-off
Registration issues:- bad faith registrations, non-rights IPR breach
'Ownership' issues:- Business disputes, family disagreements

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Next Meeting…

	2018 JANUARY					
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

	2018 FEBRUARY					
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28			

Policy Advisory Committee
13 November 2017 Meeting

4. Policy change – to remove restrictions on .ie domains corresponding to TLDs

Two Letter	P&M / commercial	Tech / Legacy Policy	Miscellaneous	ENUM	Potential release
co.ie	inside.ie	arpa.ie	office1.ie	e-num.ie	aero.ie
ds.ie	name.ie	com.ie		num.ie	coop.ie
ec.ie	webprofessional.ie	government.ie		tier1registry.ie	post.ie
ei.ie	web-professional.ie	info.ie		tier1-registry.ie	wpad.ie
eu.ie	webprofessionals.ie	int.ie		tier2registrar.ie	kid.ie
ie.ie	web-professionals.ie	mil.ie		tier2registrars.ie	
ip.ie		mobi.ie			
ir.ie		net.ie			
me.ie		org.ie			
ni.ie					
rr.ie					
uk.ie					
us.ie					

4. Policy change – to remove restrictions on .ie domains corresponding to TLDs

IDN	Two Letter	P&M / commercial		Tech / Legacy Policy	Miscellaneous	ENUM	
éire.ie	ns.ie	cctld.ie	ipv6day.ie	dnssec.ie	dennisjennings.ie	enum.ie	enum-registrar.ie
idn.ie		dnssecurity.ie	ipv6ready.ie	dnssecforum.ie	domainregistry2.ie	enumdomain.ie	enumregistrars.ie
tést.ie		domainnamesecurity.ie	irish.ie	dnssectaskforce.ie	zzzzz.ie	enum-domain.ie	enum-registrars.ie
		domainregistry.ie	irishlanguagedomains.ie	dnssectf.ie		enumdomainregistry.ie	enumregistrations.ie
		domain-registry.ie	irishnationaldomainregistry.ie	dnssecwg.ie		enumdomain-registry.ie	enumregistry.ie
		domainregistryltd.ie	irishregistrars.ie	ipv6.ie		enum-domainregistry.ie	enum-registry.ie
		domains.ie	irish-registrars.ie	whois.ie		enum-domain-registry.ie	enums.ie
		eire.ie	irishregistrations.ie			enumdomains.ie	enumtld.ie
		eireregistry.ie	irish-registrations.ie			enum-domains.ie	enum-tld.ie
		iecctld.ie	irishregistry.ie			enumireland.ie	enumwhois.ie
		iedomainregistry.ie	irish-registry.ie			enum-ireland.ie	enum-whois.ie
		iedomains.ie	irishtld.ie			enumnic.ie	ienum.ie
		iedr.ie	irishwhois.ie			enum-nic.ie	myenum.ie
		i-e-d-r.ie	itsallinthename.ie			enumreg.ie	my-enum.ie
		iedrltd.ie	mise.ie			enum-reg.ie	registrarofenum.ie
		ienic.ie	nationaldomainregistry.ie			enumregistrar.ie	registrar-of-enum.ie
		ieregistrar.ie	nationalregistry.ie	**Potential release**			registryofenum.ie
		ie-registrar.ie	pdn.ie	allinthename.ie			registry-of-enum.ie
		ieregistrars.ie	registrarof.ie	allinthenames.ie			
		ie-registrars.ie	registry.ie	elliptic.ie			
		ieregistry.ie	registryof.ie	heis.ie			
		ie-registry.ie	subdomains.ie	pin.ie			
		ietld.ie	sub-domains.ie	porn.ie			
		iewhois.ie	tld.ie	school.ie			
		iezine.ie	uwhois.ie	sheis.ie			
		ie-zine.ie	whoisdot.ie	weare.ie			
		internic.ie	why.ie				
		inthename.ie					

Complaint handling in the dot ie namespace

WIPO - administered by the WIPO Arbitration and Mediation Center (the Center)

1. Three hurdles to cross:-

To be successful in an ie DRP, a Complainant must prove to WIPO that:

➢ a domain name is identical or misleadingly similar to a *protected identifier* in which the Complainant has rights; and
➢ the Registrant has *no rights in law* or *legitimate interests* in respect of a domain name; and
➢ a domain name has been registered or is being used in *bad faith*.

2. Costs:-

SINGLE PANELIST	Fee (Euro)
1 to 5 Domain Names included in the complaint	1,500 [Panelist: 1,000; Center: 500]
6 to 10 Domain Names included in the complaint	2,000 [Panelist: 1,300; Center: 700]

THREE PANELISTS	Fee (Euro)
1 to 5 Domain Names included in the complaint	4,000 [Presiding Panelist: 1,500; Co-Panelist: 750; Center: 1,000]
6 to 10 Domain Names included in the complaint	5,000 [Presiding Panelist: 1,750; Co-Panelist: 1,000; Center: 1,250]